


SYSTEM REQUIREMENTS

To ensure the optimum performance and customer satisfaction please adhere to the following:

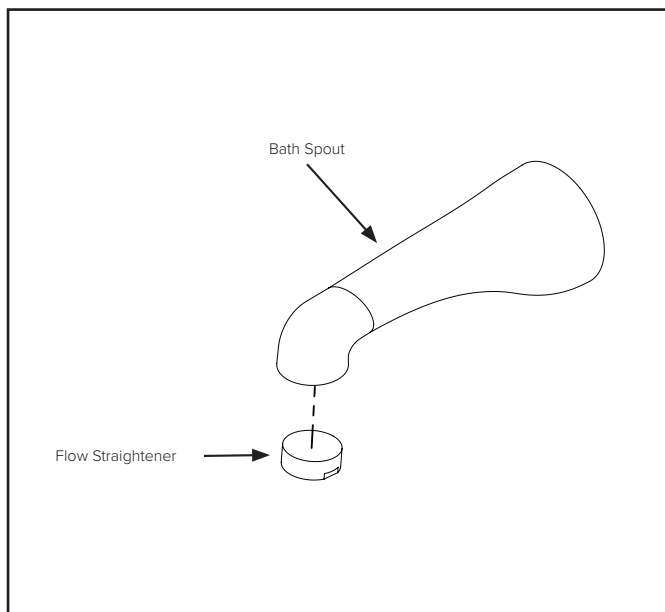
- Flush out all pipe work prior to installation.
- Installation should comply with relevant local authority requirements.
- Installation must be carried out by a registered plumber in accordance with AS/NZS 3500, the New Zealand Building Code and Felton instructions.
- Inspection and maintenance must be carried out in accordance with Felton instructions to ensure ongoing performance and compliance.

Operating Pressures

MINIMUM	N/A
MAXIMUM	1500kPa

 **Failure to comply with the above will void warranties**

WHATS IN THE PACK



BUILDING PRODUCT INFORMATION REQUIREMENTS (BPIR)
RELEVANT BUILDING CODE CLAUSES & CONTRIBUTIONS TO COMPLIANCE

This product is Watermarked under license **WM25208 - Tapware (Lead free) AS 3718: 2021 (Pending)**

B2 - Durability

B2.3.1 (c) applies (performance of building elements)

Proof of durability – Service history: Felton products have been installed and used in NZ for the last 50 years and warranty calls are at a minimum and within the quality principles of Felton. Products that are WaterMark certified are subject to endurance testing.

F2 - Hazardous building materials

F 2.3.1 applies (performance)

Products in contact with drinking water is tested to AS/NZS 4020 (ensures acceptance levels of contaminants for human consumption). Compliance with Lead Free and DR Lead Free requirements where applicable.

G12 - Water Supplies

G12.2 applies (materials)

Felton products in contact with drinking water are tested to AS/NZS 4020, ensuring no water contamination and compliance with Lead Free and DR Lead Free requirements where applicable.

G12.3.2 applies (contamination of water)

All Felton products are designed, manufactured and inspected/tested, that are WaterMark certified, are subject to contamination of water testing (AS/NZS 4020). Compliance with Lead Free requirements where applicable.

G12.3.5 applies (performance)

Felton sanitary fixtures intended for utensil washing and personal washing, showering, or bathing are designed to be connected to a hot water supply and tested to AS/NZS 4020, ensuring suitability for potable water, non-contamination, and compliance with the performance requirements of NZ Building Code G12.

G12.3.7 (c) applies (flow rates)

All Felton products are designed, manufactured and inspected/tested, that are WaterMark certified, are subject to flow rates testing that is within the limitation set by the AS/NZS 3500 (NZBC) and the WELS regulations.

G12.3.10 applies (performance)

Felton water supply taps are designed to be accessible and operable, including for people with disabilities, when installed in accordance with Felton’s instructions, supporting compliance with the accessibility requirements of the NZ Building Code.

**For technical assistance please ring
 NZ 0800 743 358 or (09) 528 0810 | AUS 1800 798 760**

SYSTEM REQUIREMENTS

Lifetime Warranty Extension Care YOUR COPY TO KEEP

To ensure the optimum performance and customer satisfaction please adhere to the following:

- Flush out all pipe work prior to installation
Installation should comply with relevant local authority requirements

Lifetime Extension Warranty - Domestic/Residential

This warranty is given on the understanding that the product is installed and operated according to the installation guide provided and the Australian/New Zealand standard AS/NZS3500, by a registered plumber.

Subject to any other rights or remedies that you may have under the Consumer Guarantees Act 1993 (or any other applicable legislation). Felton Industries Limited agrees to either repair or replace (at Felton's sole discretion) the Mixer (as defined below) if it is discovered that the Mixer contains a material defect which arose in the course of its manufacture, on and subject to the Terms and Conditions set out below.

Operating Pressures

What Lifetime Extension Warranty does cover:

- 1) This warranty applies in respect of Felton sink, basin and shower mixing valves ("Mixer") which are used in residential/domestic installations only.
2) This warranty is for the lifetime of the first registered owner of the residential dwelling in which the Mixer is installed and who completes this warranty card and is not transferable to any subsequent owners of the dwelling (subject to paragraph 5 under "What Lifetime Extension Warranty does not cover").

Failure to comply with the above will void warranties

- 3) This warranty extension covers the repair or replacement only of Mixer parts for a lifetime period provided that you register the purchase and installation of the Mixer with Felton by returning this warranty card to us within 6 months from the date of purchase.
4) This warranty extension covers labour relating solely to repairing or replacing the Mixer of the product. Yearly servicing and maintenance is not covered. This warranty is provided by a registered plumber in accordance with Felton's instructions and complies with the Australian/New Zealand standard AS/NZS3500 and you return this warranty card to us within 6 months from the date of purchase.

BUILDING PRODUCT INFORMATION REQUIREMENTS (BPIR)

RELEVANT BUILDING CODE CLAUSES & CONTRIBUTIONS TO COMPLIANCE

Please fill in the details below, attach your receipt to this installation guide and keep as your proof of purchase. This product is WaterMarked under license WM25208 - Tapware (Lead free) AS 3718:2021

B2 - Durability

B2.3.1 (c) applies (performance of building elements)

Proof of durability - Service history: Felton products have been installed and used in NZ for the last 50 years and

warranty calls are at a minimum and within the quality principles of Felton.

Lifetime Extension Warranty

Products that are WaterMark certified are subject to endurance testing.

Customer Registration details

Thank you for purchasing a Felton Product for your home.

Felton stands behind you with the warranty set out below.

This warranty is given on the understanding that you are a "consumer" under the Consumer Guarantees Act 1993.

Products in contact with drinking water is tested to AS/NZS 4020, ensuring acceptance levels of contaminants for human consumption. Compliance with Lead Free and DR Lead Free requirements where applicable.

Personal Information*

Title: Mr/Ms/Miss
First name:
Surname:
Customer/Installation Address:
Suburb:
Contact No: (work)
Contact No: (mobile)

G12 - Water Supplies

G12.2 applies (materials)

Felton products in contact with drinking water are tested to AS/NZS 4020, ensuring no water contamination and

compliance with Lead Free and DR Lead Free requirements where applicable.

G12.3 applies (contamination of water)

All Felton products are designed, manufactured and inspected/tested, that are WaterMark certified, are subject to

contamination of water testing (AS/NZS 4020). Compliance with Lead Free requirements where applicable.

G12.3.5 applies (performance)

Felton sanitary fixtures intended for utensil washing and personal washing in a showering, or bathing are designed to be

connected to a hot water supply and tested to AS/NZS 4020, ensuring suitability for potable water, non-contamination,

and compliance with the performance requirements of NZ Building Code.

G12.3.7 (c) applies (flow rates)

All Felton products are designed, manufactured and inspected/tested, that are WaterMark certified, are subject to

flow rates testing that is within the limitation set by the AS/NZS 3500 (NZBC) and the WELS regulations.

Installing Plumber's Information

First Name:
Surname:
Registration Number:
Date of Installation:
Please ensure that you attach proof of installation by a registered plumber (i.e. an invoice or receipt from the registered plumber).

G12.3.10 applies (performance)

Felton water supply taps are designed to be accessible and operable

installed in accordance with Felton's instructions, supporting compliance with the accessibility requirements of the

NZ Building Code.

Purchase information*

Product Purchased:
Product Name/Code:
Please ensure that you attach proof of purchase (i.e. copy of invoice or receipt)

WHATS IN THE PACK

In order to obtain a Lifetime Extension Warranty to the standard warranty, please read and in addition to, your rights at law (including under the Consumer Guarantees Act 1993). Keep this with your original purchase documents for any claim under warranty. If you 0800 743 358) or refer to details on the back of this card.

What Lifetime Extension Warranty does not cover:

- 1) This warranty extension does not apply to shower hoses, Designer wall sets, and shower heads nor does it apply to the Felton mix range of products.
2) This warranty will be null and void unless the Mixer is installed by a registered plumber in accordance with Felton's installation instructions. A registered plumber is a person registered as a registered plumber with the NZ Plumber Gasfitters and Drainlayers Boar
3) This warranty is for manufacturing defects only and the Mixer must not have been damaged by misuse, accident or neglect. Fair wear and tear is expressly excluded.
4) This warranty is provided to persons who are a "consumer" under the Consumer Guarantees Act 1993 and for use in domestic/ residential dwellings in New Zealand only, not for commercial use. It is not transferable and shall apply to the first registered owner of the Mixer only.
5) Notwithstanding point 4. above, where the Mixer has been purchased and installed in a residential dwelling by a party that has constructed that dwelling with the intention of sale, this warranty will apply to the first occupier of that home (but shall not apply to any subsequent occupiers of that home).
6) Where Felton elects, in its sole discretion, to provide you with a replacement Mixer the cost of freight will be met by you.
7) In order for the Lifetime Extension Warranty to apply, you must complete the registration form and return this warranty card to Felton within 6 months from the date of purchase.

BUILDING PRODUCT INFORMATION REQUIREMENTS (BPIR)

RELEVANT BUILDING CODE CLAUSES & CONTRIBUTIONS TO COMPLIANCE

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B2 - Durability

B2.3.1 (c) applies (performance of building elements)

Proof of durability - Service history: Felton products have been installed and used in NZ for the last 50 years and

warranty calls are at a minimum and within the quality principles of Felton.

I confirm that the details set out are correct

(and that I have included proof of purchase and installation as requested above) and acknowledge that the warranty is subject to the Terms and Conditions provided (including Felton's Terms of Trade).

Products in contact with drinking water is tested to AS/NZS 4020, ensuring acceptance levels of contaminants for human consumption. Compliance with Lead Free and DR Lead Free requirements where applicable.

Survey Section

Gender
Male
Female

Age group

Under 20
20-29
30-39
40-49
50-59
60+

How did you hear about this particular model?

- Design
Price
Features/benefits
Brand
Advertising
Recommendation
How many times, or how often, you have heard of it

What are some other Plumbing brands that you previously owned?

It is our wish that you are happy to be contacted in the future with information about product support, new product information, special offers or the opportunity to provide feedback. I understand Felton Industries Limited will retain the information I have provided, but will not disclose any personal information to any third party.

Thank you for taking the time to fill in this warranty form.

Please send it off to:

Felton Industries LTD
Attn: Customer Care
Glen Innes
Auckland 1072

For technical assistance please ring

NZ 0800 743 358 or (09) 528 0810 | AUS 1800 798 760

* Mandatory fields